



## Limited Five-Year Warranty

Pine View Buildings LLC provides the following limited warranties for all newly manufactured buildings. These warranties apply to the original purchaser. Any remaining warranty coverage may be transferred to a subsequent owner during the warranty period, provided Pine View Buildings LLC receives written notice of the ownership transfer.

### This warranty includes coverage for:

- Defects in Materials
- Defects resulting from workmanship performed by Pine View Buildings LLC or its authorized subcontractors

### Warranty Exclusions:

This limited warranty does **not** cover the following:

- Work performed by anyone other than Pine View Buildings LLC or subcontractors acting on its behalf.
- Natural characteristics of wood products, including but not limited to splitting, warping, knots, or twisting
- Damage caused by neglect, misuse, improper maintenance, accidents, or vandalism
- Buildings that have been altered or modified without written authorization from Pine View Buildings LLC
- Damage resulting from natural events or "Acts of God," including tornadoes, hail, flooding, or similar occurrences
- Normal wear-and-tear items, including but not limited to rubber door stops, gaskets, window screens, door hardware, or roof sealants
- Accessories or add-on items that are covered by separate manufacturer warranties that extend beyond this limited warranty
- Keys, locks, or other door hardware not reported as missing or defective within seven (7) days of delivery
- Damage to personal property stored inside the building
- Variations in paint shading or color caused by lighting and surface texture
- Requests for changes or modifications not listed on the original signed design sheet
- Damage caused by building settlement or improper site preparation

### Additional Exclusions:

- New or used buildings sold at a discount as "aged" (but not sold "as is") may be eligible for limited craftsmanship coverage for up to five (5) years from the date of manufacture
- Cosmetic conditions related to age are not considered workmanship defects
- Used buildings sold "as is" carry no warranty coverage

## Buyers Responsibilities

The purchaser is responsible for inspecting the building at the time of delivery. Certain minor conditions are not considered defects and can typically be corrected during setup if identified at that time.

Examples include:

- Minor chips, scuffs, splinters, cracks, or paint imperfections on bottom band boards caused during setup
- Trim nails that may shift during transportation and require light tapping

Buyers should inspect these areas before the delivery driver departs and request any touch-ups at that time. Touch-up paint is provided for use after delivery if needed.

### Additional Buyers Responsibilities Include

- Retaining proof of purchase or a bill of sale
- Performing regular maintenance and inspections of the building and surrounding area, including maintaining proper drainage, keeping vegetation trimmed, ensuring doors and windows remain closed, and confirming the building stays level

## Warranty Claim Time Limits

The following items must be reported within **seven (7) days of delivery**

- Damaged or malfunctioning windows, screens, or doors
- Non-functional keys, locks, or door handles
- Exterior damage not caused by inadequate site preparation

Items covered under a manufacturer's warranty must be reported within **thirty (30) days**, including but not limited to:

- AC or heater units included with the original building

Buyers are responsible for registering such equipment with the manufacturer and retaining warranty documentation.

## Warranty Void Conditions

Failure to comply with the responsibilities and procedures outlined above will result in the termination of this limited warranty.

## How to Request Warranty Service

To request warranty service, the buyer must complete a warranty or repair request form available on the Pine View Buildings LLC website. [www.pineviewbuildings.com](http://www.pineviewbuildings.com)

When submitting a claim, the following information is required:

- The five-digit building serial number (located above the interior doorway. See photo below. Serial Number is circled in red)
- A written description of the issue along with clear photographs of the affected area(s)

For assistance with the warranty process, please contact our Customer Service Manager at **980-759-1083**.

